



Today's Session

- Succession planning = long-term sustainability
- Components of an effective succession plan
- Five options to begin building your plan
- Tools and resources

Succession planning develops your most important resource.



Transition Planning

GOAL: Structured Pathway Between Leaders

Position

Transition Succession **Planning Planning GOAL**: **GOAL**: Leadership Structured Continuity **Pathway** Between Leaders Organization **Position**

Succession Planning

GOAL: Leadership

Continuity

Transition Planning

GOAL: Structured Pathway Between Leaders Career Planning

GOAL: Growth in Skills and Loyalty

Organization

Position

Person

Succession Planning for Whom?

- Not just the chief executive
- Not just the senior team
- Not just the paid staff







Common Understanding of Succession Planning

Components
of a
Comprehensive
Succession Plan

Managing Unplanned Transitions

Board Policies for Leadership Continuity Common Understanding of Succession Planning

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Key Human Resources Practices Board Policies for Leadership Continuity Common Understanding of Succession Planning

Strategies to Develop People

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Key Human Resources Practices Board Policies for Leadership Continuity

Create Conversation About

Succession

Plan for Sudden Vacancies

Adopt
Leadership Continuity
Policies

Retain and Motivate Your People with Good HR Practices

Plan for Sudden Vacancies

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Create
Conversation
About
Succession

Retain and Motivate Your People with Good HR Practices

Create Conversation About Succession

- Take time to do it right
- Retreat setting is ideal





Create Conversation About Succession

- Talk about the assessment results
- What items seem most important?



- Take notes for future discussions
- Include senior team and key volunteers

Emotion



Emotion

- Be Transparent
- Be Accountable
- Be Participatory
- Focus on the Mission



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Nonprofit Information Inventory

Position Vacancy Strategies

Professional Interim Leadership



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Nonprofit Information Inventory

- Update yearly during budget process
- Review vendor relationships
- Control the distribution
- Provide to incoming leader once status is formalized



Position Vacancy Strategies

- Annual performance reviews
 - Good communication
 - Updated job description
 - Look forward...

Position Vacancy Strategies

- Annual performance reviews
 - Good communication
 - Updated job description
 - Look forward...
- Position contingency plans
 - Memo updated at each performance review
 - Include senior team, other key positions
 - Do planning with people (not to them)

Professional Interim Leadership



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Professional Interim Leadership

- ✓ Experienced leadership on short notice
- ✓ Objective resource for best practices
- ✓ More time to recruit and hire next leader.
- ✓ Specialized skills to match situation
- ✓ Shock absorber to ease change
- ✓ Solve problems before next leader arrives
- ✓ Assist with search process



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Adopt Leadership Continuity Policies



Adopt Leadership Continuity Policies

- Chief Executive Succession Policy
- Regular compensation reviews
- Annual executive performance reviews
- Board self-assessment
- Board succession



Chief Executive Succession Policy

Template in Succession Planning Policy Guide (not a substitute for legal advice)

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Provides for

- Short-term absence
- Long-term absence
- Permanent vacancy

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Group Poll

How do board term limits impact your organization?

- a) We don't have term limits.
- b) We have them but they aren't enforced.
- c) Our term limits promote board turnover.
- d) I'm not sure.

Term Limits

28% of boards have no term limits

BoardSource Leading with Intent, 2017

- Term Limits
- "Career Path" to Board Chair Role

- Term Limits
- "Career Path" to Board Chair Role
- Three Stages of Board Chair Role
 - Chair-Elect
 - Board Chair
 - Immediate Past Chair

- Term Limits
- "Career Path" to Board Chair Role
- Three Stages of Board Chair Role
- Chair-Elect Role in Work Groups

Options for Beginning Your Succession Plan

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Build a
Resourced
Strategic Plan

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Retain and Motivate Your People



Retain and Motivate Your People

What's a key human resources practice at your organization?



Key HR Practices (Partial List)

- ✓ Accurate job descriptions (including volunteers)
- ✓ Personnel file for each employee
- Budget for professional development
- Updated volunteer and employee handbooks
- Performance reviews that look back and ahead
- Regular compensation reviews
- ✓ Strong whistleblower protection policy
- Inclusive and equitable hiring practices

Leverage HR Practices for Succession Planning

Small group discussion What HR practices would protect our people and help them be more successful?

Engage board, other volunteers and staff

 Update your practices (and give credit for input)



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Build a Resourced Strategic Plan

KEY QUESTIONS

How much does your strategic plan cost?

Does that amount include the cost to develop and support human capital?

How would you develop the human capital your plan requires?

What does your strategic plan say about the value of people and their impact on your mission?



Build a Resourced Strategic Plan



Succession planning safeguards your mission.



Succession planning develops your most important resource.



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Taking Action

- What's the best option for your organization to start with in building your culture of leadership continuity?
- Who will be your organization's champion for leadership continuity? How will you find and support that person?

Taking Action

SOME FIRST STEPS

- Talk to someone in your organization about this topic and find out what they think.
- Invite your board and senior team to complete and discuss the Leadership Continuity Self-Assessment.
- Share the Nonprofit Information Inventory with your Chief Executive or Board Chair.

Questions?

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